

Privacy Policy Novio Firestop B.V.

Last updated on 13-10-2024

Novio Firestop B.V., located at Marconistraat 16, 3029 AK Rotterdam, is responsible for processing personal data as outlined in this privacy policy.

Contact Information

Website: <https://noviofirestop.com/>

Address: Marconistraat 16, 3029 AK Rotterdam

Phone: +31 (0)10 840 0097

David Hinterberger is the Data Protection Officer of Novio Firestop B.V. He can be reached at david@noviofirestop.nl.

Personal Data We Process

Novio Firestop B.V. processes your personal data because you use our services and/or because you provide this information to us. Below is an overview of the personal data we process:

- First and last name
- Date of birth
- Address details
- Phone number
- Email address
- IP address
- Data on your activities on our website
- Internet browser and device type
- Bank account number

Special and/or Sensitive Personal Data We Process

Our website and/or service does not intend to collect data about website visitors who are under 16 years old, unless they have permission from a parent or guardian. However, we cannot verify if a visitor is over 16. We therefore encourage parents to be involved in the online activities of their children to prevent data about minors from being collected without parental consent. If you believe we have collected personal data about a minor without such consent, please contact us at info@noviofirestop.com, and we will delete this information.

The Purpose and Legal Basis for Processing Personal Data

Novio Firestop B.V. processes your personal data for the following purposes:

- Sending our newsletter and/or promotional brochure (legal basis: consent).
- To be able to call or email you if necessary to carry out our services (legal basis: consent).
- To inform you about changes to our services and products (legal basis: legitimate interest).

- Novio Firestop B.V. analyzes your behavior on the website to improve the website and tailor our products and services to your preferences (legal basis: consent).

Automated Decision-Making

Novio Firestop B.V. does not make decisions based solely on automated processing that could have significant consequences for individuals. This refers to decisions made by computer programs or systems without human intervention (e.g., by an employee of Novio Firestop B.V.).

How Long We Retain Personal Data

Novio Firestop B.V. does not retain your personal data for longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention periods for the following categories of personal data:

Customer data > For record-keeping in Exact > 7 years

Job applicants > To contact applicants, administration/HR > 4 weeks to (maximum) 1 year

Website visitors > To make contact > 4 weeks to (maximum) 1 year

Sharing Personal Data with Third Parties

Novio Firestop B.V. does not sell your data to third parties and only provides it if necessary for the execution of our agreement with you or to comply with a legal obligation. We enter into data processing agreements with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Novio Firestop B.V. remains responsible for these processes.

Cookies or Similar Techniques We Use

Novio Firestop B.V. uses functional, analytical, and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet, or smartphone when you first visit this website. Novio Firestop B.V. uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferences are remembered. These cookies are also used to optimize the website. Additionally, we place cookies that track your browsing behavior so we can offer tailored content and advertisements.

During your first visit to our website, we informed you about these cookies and requested your consent to place them.

Accessing, Modifying, or Deleting Data

You have the right to access, correct, or delete your personal data. You also have the right to withdraw your consent for data processing or to object to the processing of your personal data by Novio Firestop B.V. and you have the right to data portability. This means you can submit a request to us to send the personal data we hold about you in a computer file to you or another organization of your choice. You can send a request for access, correction, deletion, data transfer of your personal data, or a request to withdraw your consent or to object to the processing of your personal data to info@noviofirestop.com.

To ensure that the request for access has been made by you, we ask you to include a copy of your identity document with the request. In this copy, please black out your passport photo, MRZ (machine readable zone, the strip of numbers at the bottom of the passport), passport number, and citizen service number (BSN). This is to protect your privacy. We will respond to your request as quickly as possible, but within four weeks. Novio Firestop B.V. would also like to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority.

How We Secure Personal Data

Novio Firestop B.V. takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification. If you feel that your data is not properly secured or there are indications of misuse, please contact our customer service or via info@noviofirestop.com.